

Shanghai Centre

July/August
2010



Kids Rule!

Shanghai Centre Talk



Grace Huyan
HR Director

Greetings dear residents and tenants!

2010 marks the 20th anniversary of Shanghai Centre when the grand Shanghai Expo opens ceremoniously. The Expo theme of "Better City, Better Life" echoes Shanghai Centre's push for "Better Quality Service, Better Shanghai Centre, Better Future", and it thus makes 2010 all the more special for all of us. As our quality service emphasis is in high-gear at the moment with an all-around apartment suite renovation, better retail shop mix inside the complex, more dining and relaxing choices, plus making your Expo visit more and travel experience more enjoyable, we are rolling out our "Management Cares" project to improve upon all the details.

Several of our employee engagement programs are now in operation, and have shown some very positive results. We operate a "Golden Idea" program encouraging our employees' to bring about constructive suggestions and new quality service initiatives, which received more than 30 very good ideas in one month, most of them applicable. We have created a staff lounge for employees and very soon our employees will be able to enjoy after-work exercise activities there. Our employee sports teams have also achieved great results at various Shanghai staff sports competition events. We have rolled out a successful "Monthly Star" employee program, with a higher number of staff than expected emerging to become the STARS every month with your compliments and appreciation to them. We have also provided a special staff benefit this year by giving away Expo tickets to all our employees and their families. Meanwhile, we are performing our social responsibility with charity donations to a migrant school where all school children are from migrant worker families. We are planning an e-learning system for all our employees, aimed at inspiring a learning culture internally and for better knowledge management.

Mr. Byron Kan, our Shanghai Centre GM, was recently interviewed by CIICeWeek after a presentation at one of the conferences organized by China Economic Review on the topic of talent retention, where he has shared the above management practices to the public. It is with all these improvements and successes in mind that we welcome you to enjoy a fantastic Summer 2010, filled with the World Expo spirit, right here at Shanghai Centre!

Grace Huyan

上海商城ニュース



Vista Chen
Japanese Customer Service
Representative

レジデントの皆様

毎日暑い日が続いておりますが、皆様どうお過ごしでしょうか。

上海万博へは行かれましたか。ニュースによると、7月4日から18日の間は「若い万博——世界の名門校親睦会」イベントが、万博エリアに登場しているようです。世界の名門校30カ校の青年がジャズ、交響楽、合唱、舞踊で、各国や地域の文化の内容を披露します。ご家族やお友達と一緒に行ってみたいは如何でしょうか。

5月より、上海商城ではレジャーセンターを始めました。自転車や自転車用のヘルメット、ピクニックマット、テント、トランシーバー、折り畳み椅子（大人気）など無料でレジデントの皆様へ提供しております。ご興味があれば、カスタマーサービスまでお問い合わせください。また、6月末から8月初めまでお子様向けのサマーキャンプを実施しております。面白いイベントもあり、きっと素晴らしい思い出になることでしょう。この機会に是非ご参加ください。また、7月にも毎年恒例のコーヒーコーナーをホテルの"chill"で企画しております。

最後になりますが、皆様の生活がより快適になるように心からお祈りいたします。またご意見ご感想をお待ちしています。

ウキス夕



SHANGHAI
CENTRE
上海商城

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PRODUCTION



Richard Baimbridge Editor / Tiger Hu Art Director / Samuel Zhang Product Manager

By Richard Baimbridge

After a long year of hitting the books, summer's finally here. Time for the kids to let loose and have some fun. Enjoy the sunshine and take it easy by the pool. Stay up late and watch your favorite movies or blast away aliens on Nintendo Wii. For many expat families, it's time to head back home or to take a family vacation. But for those of us who choose to stay in Shanghai, it's not always easy to find good ways to keep the kids entertained. Shanghai can present a special challenge to working parents with kids yearning for adventure. Fortunately, there's enough going on right here at Shanghai Centre this summer to keep the kids busy until fall.

On a recent sunny afternoon, I listened as Lily Hu sat down to read stories in Chinese to a group of excited youngsters from countries as far away as Finland and New Zealand. Lily will be heading up the Shanghai Centre Kids' Summer Camp for the fourth consecutive year, and it promises to be better

than ever, with a host of treats including field trips, arts & crafts, bilingual story-circles and, of course, lots of great songs! The Kids Summer Camp is specially designed for children between the ages of 3 – 5 years-old. Spanning a total of six weeks, it's a half-day program similar to pre-school, and best of all, it's free for Shanghai Centre residents.

"The summer camp has been very popular since it first started," Lily says. "Parents really love it. On average, we have a about ten kids every year, though sometimes it can be as many as 15." Lily adds that the summer camp is designed not just to entertain, but to educate. Every day, children spend half an hour of "circle time" listening to stories and singing in both English and Chinese, including favorites like "Chuntian Zai Na Li?" and "Ladybug." There is also

a big emphasis on encouraging creativity through arts & crafts, and fun trips to places like the Shanghai Aquarium and a pottery factory on Tai Kang Lu where kids get a chance to try their hand at spinning clay. Summer Camp starts on June 28 this year, and ends in the first week of August.

That's all fine and well for the little kiddies, but what about the somewhat more complex demands of the older ones? Kids 5 to 18 years-old are invited to participate in the Active Kidz Shanghai (AKS) Summer Camps with activities such as Soccer, Tennis, Swimming at a special discount rate; transportation to and from the camps can be arranged from Shanghai Centre.

For sports fans, Shanghai Centre offers everything from Taekwondo to ballet, plus mini-tennis, kids' yoga and swimming. Of course one of the great things about living at Shanghai Centre is having access to one of the best swimming pools in the

Kids Rule!

From Summer Camp to Poolside Fun,
Have a Blast at Shanghai Centre This Summer





like a kung fu panda, Taekwondo classes are taught at The Portman Ritz-Carlton Health Club for those 12 years-old and above. It's a great way to stay in shape, build confidence and learn useful self-defense techniques. Cards for these classes can be purchased at the Health Club reception.

Head upstairs to the eighth floor of Shanghai Centre and you'll find a first class playground to please every kid's fancy. If your home is hiding the next little Tiger

city. When the weather's nice, there's no better place to be than dipping in the outdoor pool or lounging in the grass with a burger and a milkshake to keep you company. Shanghai Centre offers swimming lessons for kids, and even a few exciting resident swimming competitions, like the one that was just held at the end of May this year. Classes are cutely divided into "Whales" (beginners), "Dolphins" (intermediates), and "Sharks" (advanced). It's never too early to teach kids to love the water, and Coach Zhang Yi Qing recommends the infant's class for 1 - 3 year-olds (Thursdays 3:30-4pm) as a good place to start, while 4 year-olds and above can start to take regular swimming classes. Remember that at least one parent must be present for infant swim classes.

Another discipline that's best started early is ballet, and Shanghai Centre offers pre-ballet for the very little ones, advancing all the way up to basic ballet classes for aspiring young ballerinas, taught by Ms. Kitty Gao. For girls or boys who want to learn how to kick

Woods, there's Junior Golf, with a practice wall up on the terrace. Basketball courts are free for use for those who want to chase their hoop dreams, a tennis backboard offers the young Serena or Agassi a chance to perfect his or her swing, and you can even practice your acrobatic skills on a trampoline. And for the little ones, there's the big wonderland of fun, the inflatable bouncy kid's castle!

But perhaps there's nowhere more popular with kids these days than the Resident Lounge, where kids can knock themselves out with Nintendo Wii and a widescreen television with hometheatre/surround sound to enjoy all the latest movies.

No matter how you choose to spend your long lazy summer days, Shanghai Centre has the coolest facilities and activities guaranteed to chase away the doldrums in even the most finicky child or teenager. Here's to a fun, safe, and exciting summer 2010. See you by the pool!

Centre News

Opening of Miumiu & Tom Ford

To kick off the summer we proudly announce the much-anticipated opening of two new exclusive brands at Shanghai Centre: Miumiu & Tom Ford. Their Nanjing Rd store-fronts are sure to attract a huge crowd of fashion lovers from in and around town! For more info about these world-class retailers, please check our Retail section (page 6 of this magazine).

National Building Award

During a ceremony held by the Architectural Society of China at the Shanghai Centre Theatre, the Shanghai Centre complex received one of the Grand Awards for Architectural Creation to honor creative building designs in China from 1949 through 2009. Congrats!

MBA courses at Your Doorstep

With the opening of a branch of the Manchester Business School (affiliated with the University of Manchester) at Shanghai Centre, you don't need to look any further for any part-time or full-time MBA programs! For more info, please drop by at their office (suite 528) on the 5th floor of our Office Podium.

Farmers' Market Summer break

There will be no Farmers' market during the hot summer months... our monthly market will resume in September.

Goodbye

This summer we say farewell to one of our longest apartment resident couples, Mr. and Mrs. Seto. After living in the Shanghai Centre complex for more than 12 years, the Seto family will move to Taipei (Taiwan). We wish Bill and his family all the best at his next posting!





Graduation

At the end of the school-year we had to say goodbye to some of our little ones... Also, four of our Caterpillar students are now ready to move up to the Butterfly class! Congratulations to all students and teachers for another great year!

Back to school... not yet!

We would like to inform all children that the new school-year will start on Wednesday, September 1.

For more info about registration, please contact Jessie Xu at the Marketing department (ext. 6621).

In the meantime, we wish all of you a wonderful summer holiday!

Event Schedule

*The schedule is subject to change.

Jul

10:00 - 11:30 am
Coffee Morning
Resident Lounge,
Suite 801, West
Apartment Tower
Residents only

2:00 - 5:00 pm
Coffee Corner
Coffee Corner
Chill, Exhibition Plaza
Residents only

Regular Events - Residents Only

Saturday 10:00-11:00
Taiji Class
Terrace Garden, 8th floor
Residents Only

Aug

10:00 - 11:30 am
Coffee Morning
Resident Lounge,
Suite 801, West
Apartment Tower
Residents only

1:00 - 4:00 pm
Bartending Class
The Ritz Bar
Residents only

2:00 - 5:00 pm
Coffee Corner
Coffee Corner
Chill, Exhibition Plaza
Residents only

Mon-Fri 9:00-12:00
Mini Summer Camp
Preschool
Residents Only

Sep

10:00 - 11:30 am
Annual Dragonboat Race
Watersport Center,
Dianshan Lake
Resident/Tenants

10:00 - 11:30 am
Coffee Morning
Resident Lounge,
Suite 801, West
Apartment Tower
Residents only

10:00am - 12:30 pm
Farmers' Market
Exhibition Plaza
Open to public



Retailer Section



Miu Miu

A Store that has Fashion Lovers Purring

Provocative, Sophisticated, Sensual, Free-spirited, Avant-garde, Innovative, Independent... If these words describe your taste in fashion, then the new Miu Miu store opening in June at Shanghai Centre is custom made for you. Billed as the largest Miu Miu store in China to date, the outlet promises to be one of the hottest new retail fashion stores in the city, with an extensive collection of clothing, shoes, handbags and accessories in an environment that is hyped to be every bit as glitzy as the brand. Miu Miu style is young, chic and geared a bit more towards everyday wear than its sister label, Prada. And it promises to deliver some of the hottest European designs that Shanghai has ever seen – this is a store for women with a true passion for fashion. .

Suite A03, Street level, West Retail Plaza, Tel. 6289 8052

MIU MIU

Tom Ford – A Single, and Very Fashionable, Man

Those who know the fashion world will immediately recognize the name Tom Ford as the devilishly handsome and tremendously creative designer who rescued Gucci from the brink of obscurity in the mid-1990s, putting it firmly back in the spotlight. After that success, Ford started his own menswear line, which has been turning heads ever since with its racy ad campaigns and ultra-fashionable European style that's won the favor of Brad Pitt, Pierce Brosnan and Johnny Depp, to name a few. As if that weren't enough, Ford also made his debut as a film director this year with the critically-acclaimed hit *A Single Man*. Busy as Mr. Ford seems to be these days, he also found time to open a flagship store this month in Shanghai, located (you guessed it) right here at Shanghai Centre. Though the focus is stylish luxury menswear, ladies will also enjoy the gorgeous fragrances and smart selection of eyewear for girls.

Suite A04, Street level, West Retail Plaza

W.W. Chan and Sons: The Men Who Make the Suit

**W.W.CHAN & SONS
TAILOR LTD.**

There's an old expression that says, "It's the suit that makes the man." While that may be true, there's also a good point in declaring that "It's the man who makes the suit" – especially when it comes to top-quality tailor-made suits from W.W. Chan and Sons. Over fifty years ago, W.W. Chan and Sons opened his first men's tailoring shop in Hong Kong, and the company quickly established an outstanding reputation for its fine hand-made garments favored by discerning clients from around the world. Expanding to Shanghai in 2002, the company has since established an equally outstanding reputation with local clientele. With a new store opening at Shanghai Centre this month, you'll have one of the finest tailors in the world at your doorstep, offering custom fittings, top quality fabrics, and a range of styles from contemporary to traditional classics. This is a store that treats its clients like family, so don't be surprised if you end up becoming a regular customer.



Suite 105, West Retail Plaza

Theatre



World Scholar's Cup

On Sunday, June 20, the Shanghai Centre Theatre proudly hosted the global round of the 2010 World Scholar's Cup!

Events at this academic tournament included essays, team debates, written exams, and a grueling Scholar's Bowl in which students worked together to answer questions in front of an audience. All events centered on this year's curriculum theme: *A World Divided*. Teams explored everything from *Great Conflicts in Science* to *The Psychology of War*. Teams also took part in a community-building scavenger hunt and performed in a debate showcase for the general public.

During the final competition with over 55 schools from all over the world attending, Singapore Nanyang Girls' High School took most of the trophies home. Congratulations to the winners!

Out and About in Shanghai Centre



- 1. Award Ceremony for the Shanghai Centre 2010 Golf Tournament
- 2. On to the next hole!
- 3. Donation to the Roots&Shoots Million Tree Project
- 4. This is also part of the game!
- 5. Dance performance during the Summer BBQ party
- 6. The band that rocked the house!



Event Recap

Summer BBQ Party

Known amongst residents as “THE party of the year” at Shanghai Centre, our 8th floor Terrace Garden was once again transformed into the perfect venue for a great BBQ party. The performers stunned the audience, the band got us swinging and the food was excellent. Why can't it be summer all year long?

Annual Golf Tournament

For this year's golf tournament, SC residents and tenants were invited to the beautiful 36 hole-Silport Golf Course in Kunshan. 24 keen golfers joined in for a challenging round of golf in windy but nevertheless dry conditions at this top notch venue. The big winner this year was Geoff Harry who took home both the lowest overall score and most accurate drive trophy. A big thank you to all our sponsors for their generous support! (All sponsors are listed at the back of this magazine)

Shoe Sale for The Million Tree project

Bijou New York, in cooperation with Shanghai Centre, organized a special sale of fashionable but eco-friendly ladies' shoes. The event was a big success and part of the proceeds of the sale was donated to the Roots& Shoots “Million Tree Project” in Inner-Mongolia. Thanks to all of you who contributed to making the world a greener place!

Coffee Corner at Chill

During the summer holidays, Saturday afternoons are reserved on the events calendar for meeting neighbors and spending leisurely family-time. All residents were invited for free coffee, ice-cream, pastries and plenty of other yummy snacks at Chill Café. A bouncy castle was set-up at the Exhibition Plaza to keep the kids entertained, as well.

Visiting Migrant School Children

Twenty migrant children from the Pu Guang Primary school celebrated Children's Day in a very special way... The kids were invited to a fun-filled afternoon in and around the Shanghai Centre complex, including outdoor entertainment, a movie and a tour of our facilities. They also received a nice collection of close to 500 children's books donated by the Shanghai Centre staff.

ADMINISTRATION SERVICES

The Portman Ritz-Carlton, Shanghai 6279 8888
Fax:6279 8800
Business Centre 6279 8801

SHANGHAI CENTRE SERVICES

Shanghai Centre Management 6279 8600
Fax:6279 8610
Shanghai Centre Customer Service Ext. 6666
Fax:6279 7610
Shanghai Centre Security Ext. 6656
Wake-up call Ext.0
Apartment Room Service Ext. 5955
East Residence Lobby Ext. 6692
West Residence Lobby Ext. 6730
Preschool 6279 8519
Kids' Club 6279 7146
Resident Lounge (Suite 801) Ext. 6752
Reading Room (Suite 815) Ext. 6017
Theatre ticket office 6279 8663
Taxi Ext. 5703
Hotel Laundry Valet Ext. 5100

FASHION

Chan & Sons
Suite 105, West Retail Plaza
MiuMiu 6289 8052
Suite A03, Street Level, West Retail Plaza
Paul & Shark 6279 8418
Suite A01, Street Level, East Retail Plaza
Salvatore Ferragamo 6279 8838
Suite A02, Street Level, East Retail Plaza
Stefano Ricci 6279 8086
Suite 128, The Portman Ritz-Carlton
Tom Ford
Suite A04, Street Level, West Retail Plaza
Loro Piana 6279 8330
Suite A05, Street Level, West Retail Plaza

PERSONAL SERVICES

Beauty Farm 6279 8399
Suite 808, East Office Tower
City Shop 6279 8018
Level B01, Exhibition Plaza
Easy Document 6279 1694
Suite 201, West Retail Plaza
FIORI - Nail Plus Salon 6279 8118
Suite 210, East Retail Plaza
Green Massage 6289 7776
Suite 202, West Retail Plaza
HAY Nanny & Maid Service 400-8811-619
Suite 707, West Tower
Huashi Pharmacy 6279 8090
Suite 206, West Retail Plaza
Jazz Laundry Valet 1330 181 2205
Suite 106C, West Retail Plaza
LifeLine Shanghai 6279 8990
Suite 325, West Office Tower
Major Shoe Repair & Key Service 1391 765 7333
Suite 355, West Office Tower

Parkway Health 6445 5999
Suite 203, West Retail Plaza
Post Office 6279 8044
Suite 355, East Office Tower
SinoUnited Health 6279 8920
Suite 601, West Office Tower
SIYANLI Health & Beauty SPA 6279 7299
Suite 425, West Office Tower
The Portman Ritz-Carlton Health Club Ext. 5922
Level 7, The Portman Ritz-Carlton
Toni & Guy Hairdressing Salon 6279 8806
Suite 209, East Retail Plaza
Wally's Digital & Photocopy 6279 7880
Suite 105A, West Retail Plaza

GOVERNMENT OFFICES

American Chamber of Commerce 6279 7119
Suite 568, East Office Tower
Austrian Consulate Commercial Section 6279 7195
Suite 514, West Office Tower
Australian Consulate Visa Section 6279 8098
Suite 406, West Office Tower
British Consulate 3279 2000
Suite 301, West Office Tower
Canadian Consulate 3279 2800
Suite 604, West Office Tower
Canadian Consulate Visa Section 3279 2800
Suite 668, East Office Tower
Canadian Chamber of Commerce 6289 8670
Suite 356, East Office Tower
Irish Consulate 6279 8729
Suite 700A, West Office Tower
New Zealand Consulate Visa Section 6279 7368
Suite 507, West Office Tower
U.S. Agriculture Trade Office 6279 8622
Suite 331, East Office Tower
U.S. Commercial Service 6279 7630
Suite 631, East Office Tower
U.S. Food And Drug Administration 6279 7330
Suite 723, West Office Tower
U.S. Public Affairs Section 6279 7662
Suite 540, East Office Tower

RESTAURANTS / ENTERTAINMENT

Din Tai Fung 6289 9182
Suite 104A, West Retail Plaza 6279 8191
Element Fresh 6279 8682
Suite 112/207, East Retail Plaza
Gourmet Café 6289 5733
Suite 111, West Retail Plaza
Hanagatami Japanese Restaurant 6279 8888
Level 2, The Portman Ritz-Carlton Ext. 5898
Long Bar 6279 8268
Suite 206A, Centre Retail Plaza

Palladio Italian Restaurant 6279 7188
Level 1, The Portman Ritz-Carlton
Paul Bakery 6279 7587
Suite 118, East Retail Plaza
The Ritz Bar 6279 8888
Level 2, The Portman Ritz-Carlton Ext. 5777
Starbucks Coffee 6279 8667
Suite 103, West Retail Plaza
Summer Pavilion 6279 8888
Level 2, The Portman Ritz-Carlton Ext. 4770
Tables 6279 7166
Level 1, The Portman Ritz-Carlton
Tony Roma's 6279 7129
Suite 109, West Retail Plaza

GIFTS & ACCESSORIES

Alice Flower 6279 8737
Kiosk, West Retail Plaza
Boutique Yaling 6279 5855
Level 2, The Portman Ritz-Carlton
Chaterhouse Booktrader 6279 7633
Suite 104, West Retail Plaza
Couleur Chocolat 6289 8014
Suite 117, East Retail Plaza
Ela Jewelry 400 888 9257
Suite 305, West Office Tower
Federico Buccellati 6289 6998
Suite A06, Street Level, East Retail Plaza
L'e Crin 6279 8978
Lobby, The Portman Ritz-Carlton
Steven Art & Craft 6289 8983
Suite 703A, West Office Tower
The Boutique 6279 8888
Lobby, The Portman Ritz-Carlton Ext. 5801
Urban Tribe 6279 7373
Level 2, The Portman Ritz-Carlton
Zhang's Textiles 6279 8587
Suite 202A, West Retail Plaza

TRAVEL & BUSINESS SERVICES

Aeroflot Russian Airlines 6279 8033
Suite 208, East Retail Plaza
All Nippon Airways 800 820 1122
Suite 208A, East Retail Plaza
American Express 6279 7072
Suite 455/458, East Office Tower
HSBC 6279 8582
Suite 106, West Retail Plaza
Jade Travel 6279 8393
Suite 427, West Office Tower
Jingao Travel Agency 6279 8026
Suite 500, West Office Tower
Philippine Airlines 6279 8765
Suite 735A, East Office Tower
Turkish Airlines 6279 8392
Suite 211, East Retail Plaza
Vietnam Airlines 6279 7777
Suite 531A, East Office Tower

Shanghai Centre thanks all of our sponsors for the Annual Shanghai Centre Golf Tournament!



ZHANG'S TEXTILES



HSBC 汇丰